

**CAREER  
PATHS**

# Hotels & Catering

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Express Publishing

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# 3 Hotel amenities



## Royal Point Hotel Amenities

Welcome to the Royal Point Hotel.  
We offer more than just a place to sleep.

Relax in the heated pool or work out in the fitness center. Want to check your email or surf the web? It's not a problem—WiFi Internet access is available throughout the hotel.

Feeling hungry? Visit our hotel restaurant. It is open from 7am to 10pm. Or use the vending machines and ice machines when you want a snack or a cold drink. They are available anytime on every floor.

Need anything else? Ask the clerk at the front desk. He or she is always happy to help you!

### Get ready!

- Before you read the passage, talk about these questions.
  - What activities do hotels offer guests?
  - What places can you find inside a hotel?

### Reading

- Read the brochure from a hotel, and then choose the correct answers.
  - What is the brochure mostly about?
    - how the front desk clerk can help guests
    - the different kinds of services the hotel offers
    - the kinds of equipment in the fitness center
    - how to use the hotel's Internet service
  - Which is NOT true about the hotel?
    - There is Internet in the guest rooms.
    - It offers different ways to spend free time.
    - Guests have different food options.
    - The restaurant is open all night.
  - What is probably true about the fitness center?
    - It is open 24 hours a day.
    - It has an area to do work.
    - It has a vending machine inside.
    - It has Internet access available inside.

### Vocabulary

- Put the phrases from the word bank under the correct heading.

word BANK

surf the web    vending machine  
hotel restaurant    fitness center  
check email    work out    ice machine

Food and Drink	Exercise Activities	Computer
_____	_____	_____
_____	_____	_____
_____	_____	_____

**4 Complete the word or phrase that is similar in meaning to the underlined part.**

- George works hard all year long. On vacation, he wants to spend time not working. \_ e \_ \_ \_
- Guests with laptop computers take advantage of the wireless communication service. \_ \_ F \_ \_ l \_ t \_ r \_ \_ \_
- Frannie swims in the large hole filled with warm water. \_ e \_ \_ e \_ \_ \_ o \_

**5 Listen and read the passage again. How many places in the hotel can you get food from?**

### Listening

**6 Listen to a conversation between a hotel guest and an elevator operator. Then choose the correct answers.**

- What is the guest looking for?  
A a vending machine  
B the hotel restaurant  
C the swimming pool  
D the fitness center
- What will the guest probably do first?  
A go to the ground floor  
B pass the front desk  
C use the ice machine  
D visit the fitness center

**7 Listen again, and fill in the blanks.**

- Guest:** Excuse me, can you direct me  
1 \_\_\_\_\_ ?
- Operator:** Of course! First, take the elevator to the  
2 \_\_\_\_\_ .
- Guest:** That's what I thought! Then what?
- Operator:** Go right as you leave the  
3 \_\_\_\_\_ .
- Guest:** Do I pass the 4 \_\_\_\_\_ ?
- Operator:** Yes, you do. And 5 \_\_\_\_\_  
\_\_\_\_\_ down the hall. Turn right  
again at the ice machine.
- Guest:** Oh, I think I took a 6 \_\_\_\_\_  
\_\_\_\_\_ the last time.
- Operator:** Just look for the fitness center. The  
swimming pool is not far from there.

### Speaking

**8 With a partner, act out the roles below, based on the dialogue from Task 7. Decide who Student A and Student B are. Then switch roles.**

**USE LANGUAGE SUCH AS:**

*Where is the... ?*  
*Take the elevator.*  
*Turn left at... .*

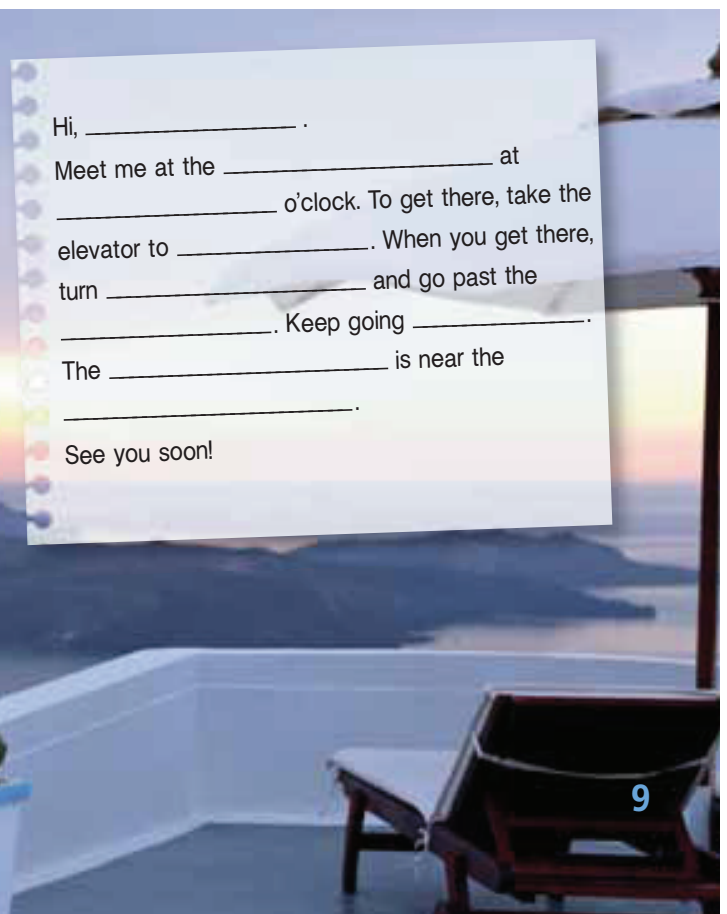
**Student A:** You are a hotel guest, and you want to find something in the hotel. Ask Student B questions to find out:

- how to get to the place you want
- what is nearby
- what floor you need to go to

**Student B:** You are an elevator operator. Answer Student A's questions.

### Writing

**9 Use the conversation in Task 8 to write directions for your friend in the hotel.**



Hi, \_\_\_\_\_ .  
Meet me at the \_\_\_\_\_ at  
\_\_\_\_\_ o'clock. To get there, take the  
elevator to \_\_\_\_\_. When you get there,  
turn \_\_\_\_\_ and go past the  
\_\_\_\_\_. Keep going \_\_\_\_\_.  
The \_\_\_\_\_ is near the  
\_\_\_\_\_.  
See you soon!